

West Locality Group Notes



14 Tuesday Market Place,
Kings Lynn,
Norfolk
PE30 1JN

The Norwich Locality Group had two main topics:



Lucy Adcock, the new Partnership Leader, introduced herself



People had a chance to ask Lucy questions



Thinking what would you like to see happen in Norfolk over the next 3 years?

Lucy Adcock (1)



Lucy Adcock is the new Learning Disability Partnership Leader. She told the group about herself



She worked for the Dereham Sense College in the past



She has family members with autism and learning disabilities.

Lucy Adcock (2)



Lucy started working for ASD Helping hands in October.



ASD Helpings Hands started in 2010 to help the families of people with autism.



She explained that ASD Helping Hands had been awarded the contract for the partnerships.

Lucy Adcock (3)



Gemma Peloe: Autism Advisor



Gemma went into detail about what ASD Helping Hands do and how they support individuals/families with autism



She explained that there were different groups that ran to give people the opportunity to socialise

Lucy Adcock (4)



Lucy told the group that handing over the partnerships took 4 months.



While handing over they got help from Andrew Whittle who used to be the Partnership Coordinator

Lucy Adcock (5)



Now the Partnerships are independent



Being independent means we are able to try new ways of working

Lucy Adcock (6)

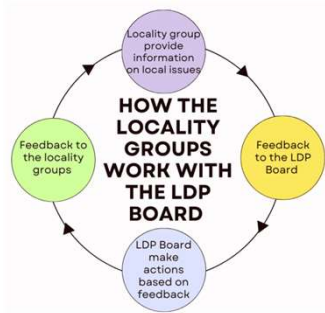


ASD Helping Hands has offices that are in Dereham



They are open for anyone to visit

Lucy Adcock (7)



Lucy told the group how she would like the Locality groups to work with the LDP board.



She said that she would like the LDP Board and Locality Groups to work together



Its important that the Locality Groups feel like their feedback is being listened too.

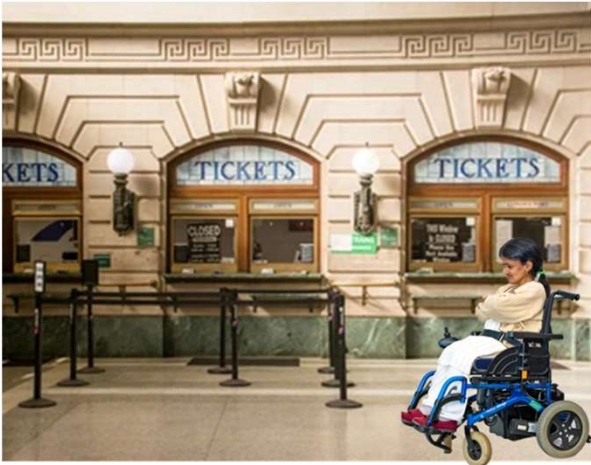
Open discussion (1)



Four points were discussed

- Transport
- Employment
- Day services
- Housing

Transport (1)



Ticket machines at the train station are difficult to use as they are too high up for wheelchair users and are not always attended



No disabled toilet available at Kings Lynn train station



To ensure a wheelchair can use the train, you have to ring a phone number to make sure someone can be there with a ramp

Transport (2)



Dial a bus operate on set days, and collect from your door and return you to your door. This is wheelchair accessible.



Go to town bus provides links for some of the most isolated rural communities in West Norfolk. This is also wheelchair accessible.




Some bus drivers' attitude towards people – lack of understanding and patients towards people with LD.

Transport (3)




Employment (1)



The illustration shows a stylized building with a green roof and a sign that says "jobcentreplus". Below the sign is a window with a "WELCOME" sign. In front of the building is a grey telephone with a green display screen and a keypad with numbers 1-9, *, 0, and #. The text "Job Centre" is written below the building.

Job centre phone system is not user friendly – press 1?
Press 2?



A woman in a black blazer and skirt is pointing to a sign on a tripod stand. The sign has a blue circle with a white lowercase 'i' and the text "More Info Here" below it.

Somewhere for all information on LD services available in one place. For example: A drop in centre or communication portals



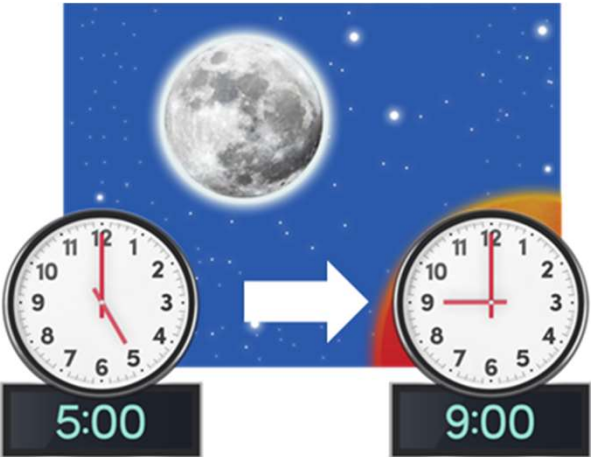
The notebook has a blue cover with the text "Employment Scheme" in white. Several calendar pages are visible, showing months like December, August, September, May, and June.

Schemes for employment adapted for the person as currently they only last around 12 months.

Housing (1)

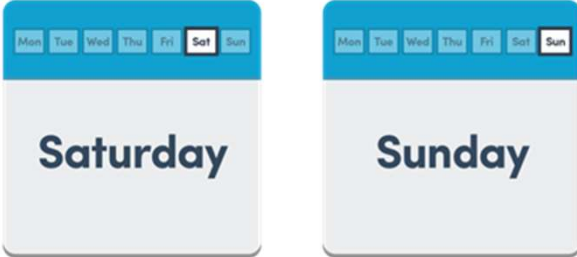


Day Services (1)




5:00 → 9:00

Needing more social activities in the evening.



Saturday Sunday

No activities running during the weekend



Involve, Aspire, Engaged and Forward run activities during the day.

Local Issues (1)



Support provision – communication within the support can be poor.



People are missing activities due to the home care and their time scales.



Majestic cinema doesn't not have a ramp out front, wheel chair users need to go around the back for access.

Local Issues (2)



Open discussion (2)



Everything the group said was written down



From this feedback we have come up with some considerations



These considerations will be shared with the Learning Disability Partnership Board

To be confirmed



Venue: 14 Tuesday Market Place,
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Norfolk
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If you have any questions or ideas to share,

Please email:

contact@norfolkldpartnership.org.uk